## SCHEDULE AT-A-GLANCE

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<thead>
<tr>
<th>TIME</th>
<th>ACTIVITY</th>
<th>LOCATION</th>
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<tr>
<td><strong>SUNDAY, APRIL 7</strong></td>
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<tr>
<td>6:30 pm–8:00 pm</td>
<td>EARLY REGISTRATION &amp; WELCOME RECEPTION WITH EXHIBITORS</td>
<td>Grand Foyer</td>
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<tr>
<td><strong>MONDAY, APRIL 8</strong></td>
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<tr>
<td>7:30 am–4:30 pm</td>
<td>REGISTRATION</td>
<td>Grand Foyer</td>
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<tr>
<td>7:30 am–8:30 am</td>
<td>CONTINENTAL BREAKFAST WITH EXHIBITORS</td>
<td>Grand Foyer</td>
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<tr>
<td>7:30 am–5:00 pm</td>
<td>EXHIBIT TABLES OPEN</td>
<td>Grand Foyer</td>
</tr>
<tr>
<td>8:30 am–8:50 am</td>
<td><strong>WELCOME:</strong> Summit Welcome  Judy Thomas, JD</td>
<td>Grand Ballroom D</td>
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<tr>
<td>8:50 am–10:05 am</td>
<td><strong>OPENING KEYNOTE:</strong> The Art of Dying Well: Empowering Patients to Shape Their Destiny  Katy Butler, Author/Journalist</td>
<td>Grand Ballroom D</td>
</tr>
<tr>
<td>10:05 am–10:20 am</td>
<td>BREAK</td>
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<tr>
<td>10:20 am–11:20 am</td>
<td><strong>GENERAL SESSION:</strong> History of the Palliative Care Movement and Our Next Steps Judy Thomas, JD</td>
<td>Grand Ballroom D</td>
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<tr>
<td>11:20 am–12:00 pm</td>
<td><strong>GENERAL SESSION:</strong> A Personal Reflection of the Benefits of Palliative Care Julie Grimes and Jeffrey Yee, MD</td>
<td>Grand Ballroom D</td>
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<tr>
<td>12:00 pm–1:00 pm</td>
<td>LUNCH</td>
<td>The Grove</td>
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<td><strong>BREAKOUT SESSIONS:</strong> (choose one)</td>
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<tr>
<td>1:00 pm–2:15 pm</td>
<td>A Collaborative Model Between Hospice and Aid-in-Dying Programs (Grand Ballroom F)</td>
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<td>Advance Care Planning 101 (Sand Pebble A)</td>
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<td>Building Bridges: Providing Optimal Palliative Care Between Hospital and Home (Grand Ballroom B)</td>
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<td>Start with a Poem: Using Poetry to Facilitate Connection, Self-Expression, and Resiliency (Grand Ballroom C)</td>
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<tr>
<td>2:20 pm–3:05 pm</td>
<td><strong>INTERACTIVE SESSIONS:</strong> Engaging the Public</td>
<td>Meet-Ups and Game Demonstrations (See page 9 for details)</td>
</tr>
<tr>
<td>3:10 pm–4:30 pm</td>
<td><strong>PANEL:</strong> Cracking the Nut on POLST Registries Robert Cothren, PhD (Moderator)</td>
<td>Grand Ballroom D</td>
</tr>
<tr>
<td>4:30 pm–4:45 pm</td>
<td><strong>WRAP UP:</strong> Day 1</td>
<td>Grand Ballroom D</td>
</tr>
<tr>
<td>5:15 pm–7:00 pm</td>
<td><strong>RECEPTION &amp; POSTER SESSION</strong></td>
<td>Poolside Pavilion</td>
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<tr>
<td>6:30 pm–8:00 pm</td>
<td><strong>PEDIATRIC MEET &amp; GREET</strong></td>
<td>Hotel Bar Area</td>
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**Pediatric Palliative Care**

Look for the purple lettering or kites throughout this program to easily find all sessions featuring highly-relevant topics for those who work with children, adolescents and young adults, or are interested in learning about how to build a palliative care program to support children in your community.
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<tr>
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<tbody>
<tr>
<td><strong>TUESDAY, APRIL 9</strong></td>
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<tr>
<td>7:15 am–8:15 am</td>
<td>LOCAL COALITIONS BREAKFAST (BY INVITATION)</td>
<td>Sand Pebble A-C</td>
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<tr>
<td>7:30 am–8:30 am</td>
<td>REGISTRATION &amp; CONTINENTAL BREAKFAST</td>
<td>Grand Foyer</td>
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<tr>
<td>8:30 am–8:40 am</td>
<td>GENERAL SESSION: Inspiration to Start Your Day</td>
<td>Grand Ballroom D</td>
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<tr>
<td>8:40 am–9:40 am</td>
<td>GENERAL SESSION: Self-Compassion: Taking Care of You</td>
<td>Grand Ballroom D</td>
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<tr>
<td></td>
<td>Robert Horowitz, MD</td>
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<tr>
<td>9:40 am–9:55 am</td>
<td>BREAK</td>
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<tr>
<td>9:55 am–10:55 am</td>
<td>PANEL: Delivering Community-Based Palliative Care - Where Are We Now?</td>
<td>Grand Ballroom D</td>
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<td>Kate Meyers (Moderator)</td>
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<tr>
<td>11:00 am–11:45 am</td>
<td>INTERACTIVE SESSIONS: Hot Topics</td>
<td>Meet-Ups</td>
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<td>(See page 9 for details)</td>
<td>Grand Ballroom E/F/G</td>
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<tr>
<td>11:45 am–12:50 pm</td>
<td>LUNCH &amp; PALLIATIVE CARE LEADERSHIP AWARDS</td>
<td>Grand Ballroom D</td>
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<tr>
<td>1:00 pm–2:15 pm</td>
<td>BREAKOUT SESSIONS (choose one)</td>
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<td></td>
<td>Caring for Personality Disorders in a Clinical Setting</td>
<td>Pediatric Pearls: Working in Pediatric Hospice and Palliative Care with Confidence (Sand Pebble B)</td>
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<td>(Grand Ballroom A)</td>
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<td></td>
<td>Chair Yoga</td>
<td>Physician Leadership Meeting (BY INVITATION) (Sand Pebble C)</td>
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<td>(Grand Ballroom G)</td>
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<td>Ethical Dilemmas in Pediatric Palliative Care at End of Life in an Adolescent Patient (Sand Pebble A)</td>
<td>San Quentin Project: Prisoners as Compassionate End-of-Life Volunteers (Grand Ballroom F)</td>
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<td>Overcoming Challenges to Implementing SB 1004 in California (Grand Ballroom B)</td>
<td>SUFFERING, Not Indignity, Can Answer the Living Will ‘When’ Question (Grand Ballroom E)</td>
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<tr>
<td>2:15 pm–2:20 pm</td>
<td>BREAK</td>
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<tr>
<td>2:20 pm–3:20 pm</td>
<td>GENERAL SESSION/PANEL: Opioids: Separating the Facts from the Fear</td>
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<td>Michael Fratkin, MD (Moderator)</td>
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<tr>
<td>3:20 pm–4:20 pm</td>
<td>CLOSING KEYNOTE: Don’t Wait: A Pathway to Fulfillment and an Antidote to Regret</td>
<td>Grand Ballroom D</td>
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<td>Frank Ostaseski</td>
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<tr>
<td>4:20 pm–4:30 pm</td>
<td>CELEBRATION OF THE JOURNEY</td>
<td>Grand Ballroom D</td>
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</tbody>
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**JOIN THE SUMMIT CONVERSATION ON TWITTER**
Follow @COALITIONCCC and the speakers featured in this program.
Tag your tweets with #CCCCsummit19 to join the 2019 Summit conversation.

Share your Summit 2019 experience. Tweet using **#CCCCSUMMIT19**.
COMMUNICATE, COLLABORATE AND INNOVATE...

That’s what Coalition for Compassionate Care of California’s annual Palliative Care Summit is all about -- bringing palliative care’s voices together to build partnerships and work together toward a better future for the profession and the patients we serve. We are so excited to welcome you to our 2019 Palliative Care Summit.

Our Summit is designed to provide multiple opportunities for participants to interact directly with people who share a passion for quality palliative care. Our keynote speakers open and close the Summit with thought-provoking explorations of palliative care, life, death and spirituality. Throughout the Summit there will be opportunities to engage with e-Patients, your peers and leaders in the field on a variety of topics and issues related to serious illness for adult and pediatric patients. We hope you will make the most of the time we will share together this week, and carry what you learn and experience back home to share with your organization and local communities.

Enjoy!

Judy Thomas, JD
Chief Executive Officer, Coalition for Compassionate Care of California
@JudyThomasJD

Summit Objectives
Over the next two days you will be able to:

• Talk more confidently to patients about where they stand in the trajectory of serious, chronic, or terminal illness; discover what matters to them; and help them prepare for a better end of life.
• Describe best practices and current trends regarding the use of opioids in serious illness, and end-of-life care.
• Identify best practices for navigating a life transition, coping with loss or serious illness and how they guide us toward appreciating life’s preciousness.
• Identify opportunities and best practices for optimal pediatric palliative care.
• Understand the impact of palliative care from a patient prospective.
• Describe the ways that understanding death can help guide you to a more meaningful life.
• Discuss past and future needs in policy development to improve end-of-life care.
• Understand how compassionate care improves our lives and that of our patients.

Presentations
Slides from select presentations will be available for download after the Summit at CoalitionCCC.org. Please allow up to three weeks for all presentations to be posted.
Monday, April 8

8:30–8:50 am | GENERAL SESSION
Summit Welcome
Judy Thomas, JD, CEO, Coalition for Compassionate Care of California

8:50–10:05 am | KEYNOTE
The Art of Dying Well: Empowering Patients to Shape Their Destiny
Katy Butler, Author/Journalist
Your patients want more than pain control and a clean bed. They want to live and die as full human beings, not a bundle of diagnoses. Katy Butler is an expert at translating the concerns of lay people into the language of medicine. She provides a groundbreaking set of conceptual tools and new language to help your patients imagine what lies ahead, plan and prepare, express what matters to them, and remain the author of their own future.

10:05-10:20 am | BREAK

10:20–11:20 am | GENERAL SESSION
History of the Palliative Care Movement and Our Next Steps
Judy Thomas, JD, CEO, Coalition for Compassionate Care of California
A brief look at the history of the palliative care movement – how far we have come and where our next steps may lead us.

11:20–12:00 pm | GENERAL SESSION
A Personal Reflection of the Benefits of Palliative Care
Julie Grimes, palliative care patient, and Jeffrey Yee, MD
Julie thought her life was over until she was introduced to home-based palliative care. Join us as Julie and her palliative care physician, Jeffrey Yee, reflect on Julie’s experience and how the introduction of palliative care support has improved her quality of life as she continues to live with advanced illness.

12:00-1:00 pm | LUNCH

1:00–2:15 pm | BREAKOUT SESSIONS
A Collaborative Model Between Hospice and Aid-in-Dying Programs
Stephanie Marquet, MD, Kaiser Permanente; and Ann Gordon, Kaiser Permanente
Learn about an optimized partnership between hospice and aid-in-dying services and Kaiser Permanente’s Best Practice Toolkit for hospice departments working with co-enrolled End-of-Life Option Act (EoLOA) patients. The Toolkit is the result of ongoing collaboration between several high-volume KP hospice programs and regional KP EoL programs. It includes best-practices that outline how to build a successful, neutral, and sustainable partnership between hospice and the EoL program. Hear about learnings that support a quality care experience for patients and families while also supporting hospice staff regardless of their medical-aid-in-dying views.

Advance Care Planning 101
Lael Duncan, MD, Consultant Medical Director
This interactive workshop is for people who want to engage the public in advance care planning. Learn about the importance of advance care planning, how to get the conversation started, the nuts and bolts of advance directives, and how to navigate discussion on the topic. Attendees will have the opportunity to observe conversation role playing.

Building Bridges: Providing Optimal Pediatric Palliative Care Between Hospital & Home
Hania Thomas-Adams, MA, CCLS, By the Bay Kids, a program of Hospice by the Bay, and UCSF Benioff Children’s Hospital Oakland; Anita Sharma, RN, CPNP, MSN, UCSF Benioff Children’s Hospital Oakland; Tab Cooney, MD, UCSF Benioff Children’s Hospital Oakland; and Christy Torkildson, RN, PHN, PhD, FPCN, UCSF Benioff Children’s Hospital Oakland
This session will use a case-based presentation to demonstrate how multiple care providers from both hospital and home-based agencies can come together to coordinate care for terminally ill children and their families. We will explore how care can be respectful, supportive, honest, and therapeutic even in the reality of non-disclosure – a challenge faced often in pediatrics. We’ll discuss how mutual pretense and family wishes play a significant role in the family narrative, and how this might be navigated in an ethical and compassionate manner. We will also review challenges that led to changes in our own approaches and interventions.

Chair Yoga
Loosen and stretch stiff muscles, reduce stress, and improve circulation with this low-impact, easy-to-follow chair yoga routine.
Changing the Culture of Pediatric Palliative Care at the Bedside
Susan W. Shields, MSN, CPNP, ACHPM, Johns Hopkins All Children’s Hospital

Explore Johns Hopkins All Children’s Hospital (JHACH) Palliative Care Champions Program, which identifies and trains palliative care experts at the bedside. While JHACH provides palliative care as an inpatient, multidisciplinary consult service, some staff lacked comfort and confidence in their ability to provide these critical services. This Champions Program was developed to address these issues, allowing the palliative team to maximize resources to meet the needs of a growing patient population. The program can be adapted for use in a variety of settings.

Incorporating Doulas in Caring for the Dying
Kris Kington-Barker, Hospice of San Luis Obispo County; and Henry Fersko-Weiss, International End of Life Doula Association

This session introduces a comprehensive overview of doulas and explores how they may provide options for addressing challenges in delivering meaningful and supportive care to the dying and their families by utilizing volunteers with special training. Anecdotal evidence of incorporating end-of-life doulas effectively in both palliative care and hospice settings, along with examples of logistics and structure that have been effective in both inpatient and community-based models will be discussed.

Start with a Poem: Using Poetry to Facilitate Connection, Self-Expression, and Resiliency
J. Redwing Keyssar, RN, BA, UCSF Center for Education in Palliative Care; Michael W. Rabow, MD, FAAHPM, UCSF; and Michael D. Fratkin, MD, ResolutionCare

Poetry is a way of connecting the unspoken thoughts in our minds and hearts. In this session, the emotional and psychological responses to our relationships with patients, colleagues, and ourselves through the simple practice of “poem making” will be examined. This can offer a means to express the suffering we experience in ourselves, and bear witness to in others, and create a space to hold what has been hidden or perhaps neglected in the busy pace of our palliative care world.

Tuesday, April 9

7:15–8:15 am | INVITATION ONLY Local Coalitions Breakfast
Leaders from community-based POLST and ACP coalitions throughout the state come together to network and share ideas.

7:30–8:30 am | REGISTRATION & CONTINENTAL BREAKFAST

8:30–8:40 am | GENERAL SESSION Inspiration to Start Your Day

8:40–9:40 am | GENERAL SESSION Self Compassion: Taking Care of You
Robert Horowitz, MD

Self-compassion is simply giving ourselves the same kindness that we would give to others, especially when we’re stressed or upset. Being hard on yourself may seem necessary to succeed in life, but the research suggests just the opposite: self-compassion is a productive and healthier way to relate to ourselves than harsh self-criticism. Self-compassion has been linked to many benefits, including happiness, resilience, and satisfying relationships, while experiencing less anxiety and depression. In this presentation, we’ll explore self-compassion and learn about it first-hand through writing and experiential exercises.

9:40–9:55 am | BREAK

Share your Summit 2019 experience. Tweet using #CCCCSUMMIT19
Overcoming Challenges to Implementing SB 1004 in California

Anne Kinderman, MD, Zuckerberg San Francisco General Hospital & UCSF; Kathleen Kerr, Kerr Healthcare Analytics

California’s SB 1004, which mandates access to palliative care services for patients enrolled in managed Medi-Cal plans, was implemented statewide in January 2018. In this session we will describe the objectives, structure, and content of the technical assistance series, and present data describing managed care plans (MCPs) and palliative care organizations’ (PCOs) experiences in planning and implementing SB 1004 services. We will highlight three common implementation challenges and share lessons learned and best practices, as identified by the MCPs and PCOs who participated in the technical assistance series.

SUFFERING, Not Indignity, Can Answer the Living Will ‘When’ Question

Stanley A Terman, PhD, MD, Caring Advocates; Karl Steinberg, MD, CMD, HMDC, Mariner Health Central; Nate Hinerman, MFT, PhD, University of San Francisco; and Catherine Madison, MD, California Pacific Medical Center’s Ray Dolby Brain Health Center

By 2050, an estimated one in twelve people over 65 will live with advanced dementia. We will address the previous attempts to overcome the challenges of ACP for advanced dementia; paradigm shifts that expand the concept of SUFFERING to answer the “When” question, and living will requests that can translate into physician orders and POLST forms to answer the “When” question. The importance of early dementia patients fully engaging family members in ACP planning, and technology options that can integrate living wills into healthcare institutions’ electronic medical record systems will also be discussed.

San Quentin Project: Prisoners as Compassionate End-of-Life Volunteers

Susan A. Barber, Mission Hospice & Home Care; Marvin Mutch, Humane Prison Hospice Project, Prisoner Reentry Network, and Brothers’ Keepers; and Ladybird Morgan, RN, MSW, Humane Prison Hospice Project

In 2016, California spent $13 billion caring for prisoners. Medical costs are skyrocketing for the 18,400 prisoners age 55+, while care for dying prisoners is inadequate. Most prisoners will die in their cell or in the hospital unit, isolated from the rest of the prison population. Learn more about this invisible population, what local hospices can do to support these men and women, and how Mission Hospice & Home Care, the Brother’s Keepers, and the Humane Hospice Prison Project partnered to bring a compassionate end-of-life training to a group of prisoners in San Quentin.

Ethical Dilemmas in Pediatric Palliative Care at End of Life in an Adolescent Patient

Joan M. Fisher, MD, PhD, George Mark Children’s House; Salina Patel, RN, BSN, George Mark Children’s House; Kathy Hull, Psy.D, MFCC, George Mark Children’s House; and Patti Maloney, MSW, George Mark Children’s House

A 13-year-old girl was admitted to our inpatient palliative care unit at end of life. She had a rare, pediatric tumor and was actively bleeding into her abdominal cavity. Her pain was difficult to manage due to sporadic, acute bleeds. Her father had died of cancer, and her mother was being treated for stage IV breast cancer at the time this child entered our care. The parents had divorced, and she had many questions about her own faith and her fear of dying. We will address how the team worked with this patient and family to navigate some of these issues and how spiritual, social, and physical needs of the whole group were navigated in the end.

Chair Yoga

Loosen and stretch stiff muscles, reduce stress, and improve circulation with this low-impact, easy-to-follow chair yoga routine.

Ethical Dilemmas in Pediatric Palliative Care – Where Are We Now?

Kate Meyers, California Health Care Foundation (Moderator)

In this session, we will review the current state of community-based palliative care in California by reviewing three initiatives that are aimed at addressing some of the implementation challenges. We’ll take a look back to see how these initiatives came about, learn how they all are connected, and look forward to where we are headed.

Caring for Personality Disorders in a Clinical Setting

Tom Grothe, NP, Kaiser Permanente

Patients with personality disorders (PDs) can be among the most difficult to care for as there is often chaos, making it difficult for the provider to not be pulled into a conflict. Caregivers can become exhausted and overwhelmed and sometimes we regret our behaviors. This presentation will review a few theories regarding PDs and present concrete interventions to help you provide quality, neutral care to these patients. We’ll review the difficulties that PD patients have when facing terminal illness, and share specific case examples to help inform participants about ways to provide care.

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Pediatric Pearls: Working in Pediatric Hospice and Palliative Care with Confidence
Heather A.F. Jolly, LCSW, MPH, Hospice by the Bay/By the Bay Kids; Cheryl Welch, Hospice by the Bay/By the Bay Kids; and Richard Sheehy, RN, MSN, Hospice by the Bay/By the Bay Kids
This workshop will address the challenges of adult cross-coverage in the pediatric hospice/palliative care home-based setting. Offering a multidisciplinary perspective, we will explore providers’ fears related to caring for children with life-threatening and life-limiting illness and their families. We will address the similarities with adult PC and identify what makes pediatrics different and possibly intimidating. This includes a discussion of the unique developmental needs of children, adolescents, and young adults, suggestions for working with parents/guardians and including them in the development and implementation of care plans; and specific recommendations for nursing and social work interventions in hopes of increasing confidence among providers.

2:15–2:20 pm | BREAK

2:20–3:20 pm | GENERAL SESSION/PANEL
Opioids: Separating the Facts from the Fear
Michael D. Fratkin, MD (Moderator)
During this session the audience will hear about the history, legislation, and legalities of opioid prescription in California, hear some real life experiences from clinicians on the front lines in in-patient and community based palliative care programs, as well as in the long term care arena, and engage in a town hall-like discussion to gather information about where potential advocacy muscle should be applied.

3:20–4:20 pm | CLOSING KEYNOTE
Don’t Wait: A Pathway to Fulfillment and an Antidote to Regret
Frank Ostaseski, Founder, Metta Institute; Co-Founder, Zen Hospice Project
Keynote Frank Ostaseski, internationally respected Buddhist teacher, visionary founder of the Metta Institute, and co-founder of the Zen Hospice Project, shares his perspective on what death has to teach the living. Death is the secret teacher hiding in plain sight. She helps us to discover what matters most. And the good news is we don’t have to wait until the end of our lives to realize the wisdom that death has to offer. Embracing the truth that all things inevitably must end encourages us not to wait in order to begin living each moment in a manner that is deeply engaged. We learn to not hold our opinions, our desires, and even our own identities so tightly. We become kinder, more compassionate, and more forgiving. Don’t Wait is a pathway to fulfillment and an antidote to regret.

4:20–4:30 pm | GENERAL SESSION
Celebration of the Journey

CONTINUING EDUCATION
Full attendance in its entirety is required at all education sessions in order to receive professional continuing education credits (CMEs/CEs). Continuing education is provided for full-day attendance. Partial-day credit is not available. All attendees must sign in with their professional license numbers in the morning of each day of the Summit. In order to receive credit, participants must complete an online survey within 30 days following the Summit. Continuing education certificates will be sent via email. Certificates of attendance will be available at the end of the Summit in the afternoon of Tuesday, April 9, 2019. Note: A 30-minute minimum of uninterrupted time is required to qualify for one hour of CME/CE credit. Continuing education excludes lunch and break periods.

PHYSICIANS & PHYSICIAN ASSISTANTS
Application for CME credit has been filed with the American Academy of Family Physicians. Determination of credit is pending. CME credits are sponsored by the Partnership HealthPlan of California.

NURSES
This course meets the qualifications for 10 contact hours. This provider is approved by the California Board of Registered Nursing, Provider #CEP 15403.

SOCIAL WORKERS
This course meets the qualifications for 10 hours of continuing education credit for LMFTs, LCSWs, LPCCs and/or LEPs as required by the California Board of Behavioral Sciences. CCCC is approved by the California Association of Marriage and Family Therapists to sponsor continuing education for LCSWs and LMFTs, Provider #91987.

NURSING HOME ADMINISTRATORS
Approved by the California Nursing Home Administration program for 10 hours of continuing education credit – NHAP #CEP1735. CCCC is approved NHAP provider.

CHAPLAINS
This program may be used for continuing education credit for chaplains certified with the Board of Chaplaincy Certification, Inc.
Bring questions. Get answers. Consult with experts on a variety of topics.

Among the hallmarks of CCCC’s Annual Summit are the variety of opportunities for participants to be interactive with the speakers, sessions and activities. This year, you’ll find even more opportunities to become fully engaged with small group discussions, large group discussions, game demonstrations and more.

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<td>Devon Dabbs, Pediatric Programming Consultant</td>
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Katy Butler
Author/Journalist

Her first book, “Knocking on Heaven’s Door: the Path to a Better Way of Death,” a memoir of shepherding her parents through their final declines, was named “One of the Ten Best Memoirs of 2013” and “A Big Book for Fall 2013” by Publishers Weekly, which gave it a starred review. Her second book, “The Lost Art of Dying,” was recently published.

Her groundbreaking writing—blending memoir and investigative reporting—has been chosen for Best American Essays, Best American Science Writing and Best Buddhist Writing, and been featured on regional National Public Radio stations. She was a staff reporter for twelve years for the San Francisco Chronicle where she covered health care, social issues, riots, and the human face of the AIDS epidemic.

Frank Ostaseski
Founder, Metta Institute; Co-founder, Zen Hospice
Frank Ostaseski is a pioneer in end-of-life care. In 1987, he co-founded the Zen Hospice Project, the first Buddhist hospice in America. He guided that groundbreaking work for almost 20 years establishing a longstanding model for mindful and compassionate care. In 2005, he founded the Metta Institute, training countless healthcare clinicians and caregivers and building a national network of educators, advocates and guides for those facing life-threatening illness.

Frank has dedicated his life to service. It has been fusion of spiritual insight and practical social action. It manifests in caring for the homeless, serving on the early front lines AIDS epidemic, lobbying congress, teaching meditation, and most daunting, raising four teenagers at the same time.

He has distilled hard-won lessons from his own life journey and synthesized 30 years of being with dying into his personal brand of wisdom. He inspires and engages diverse audiences from Harvard Medical School students, to Mayo Clinic clinicians, and Wisdom 2.0 seekers. His work has been highlighted on The Oprah Winfrey Show, featured by Bill Moyers on his PBS television series On Our Own Terms and honored by H.H. the Dalai Lama.

Frank is the author of “The Five Invitations: Discovering What Death Can Teach Us About Living Fully,” and a frequent keynote speaker at universities, healthcare organizations and spiritual communities.

See bios for all 45+ presenters at ccccsummit.org/speakers
General Session, Breakouts, and Interactive Session Speakers/Panelists

Jennifer Ballentine CSU Institute for Palliative Care
Susan A. Barber Mission Hospice & Home Care
Linda S. Blum, RN, MS, GNP California Pacific Medical Center
Mark Branning San Diego Health Connect
Tab Cooney, MD UCSF Benioff Children’s Hospital Oakland
Rim Cothren, PhD a cunning plan
Devon Dabbs Pediatric Programming Consultant
Abby Dotson, PhD Oregon POLST Registry
Lael Duncan, MD Medical Director Consultant
Henry Fersko-Weiss International End of Life Doula Association
Joan M. Fisher, MD, PhD George Mark Children’s House
Susie Flores Care Directives
Michael D. Fratkin, MD ResolutionCare
Pat Frost Contra Costa EMS
Ann Gordon Kaiser Permanente
Julie Grimes Palliative care patient
Tom Grothe, NP Kaiser Permanente
Sharon Hamill CSU Institute for Palliative Care at CSUSM
Doris Hawks Santa Clara County POLST Coalition
Nate Hinerman, MFT, PhD Theology and Religious Studies/School of Nursing and Health Professions, University of San Francisco
Robert Horowitz, MD
Kathy Hull, Psy.D, MFCC George Mark Children’s House
Heather A.F. Jolly, LCSW, MPH By the Bay Kids
Susan Keller Community Network Journey Project
Kathleen Kerr Kerr Healthcare Analytics
J. Redwing Keyssar, RN, BA UCSF Center for Education in Palliative Care (CEPC)
Anne Kinderman, MD Zuckerberg San Francisco General Hospital, UCSF
Kris Kington-Barker Hospice of San Luis Obispo County
Doug Kunz Stella Technology
Gary Lee CODA Alliance
Jennifer Lui Blue Shield of California
Catherine Madison, MD California Pacific Medical Center’s Ray Dolby Brain Health Center
Elizabeth Mahler, MD Sutter Health
Patti Maloney, MSW George Mark Children’s House
Stephanie Marquet, MD Kaiser Permanente East Bay
Kate Meyers California Health Care Foundation
Ladybird Morgan, RN, MSW Humane Prison Hospice Project
Marvin Mutch Humane Prison Hospice Project, Prisoner Reentry Network, Brother’s Keepers
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Natalie Teter Producer
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Hania Thomas-Adams, MA, CCLS By the Bay Kids, a program of Hospice by the Bay; UCSF Benioff Children’s Hospital Oakland
Christy Torkildson, RN, PHN, PhD, FPCN UCSF Benioff Children’s Hospital Oakland
Danny van Leeuwen Health Hats
Amy Vandenbrouke, JD National POLST Paradigm Office
Ryan Van Wert, MD Vynca
Cheryl Welch Hospice by the Bay/By the Bay Kids
Marla Jan Wexler e-Patient
Brad Wolfe Reimagine
Jeffrey Yee, MD

Purple lettering = pediatric focus
LEADERSHIP AWARDS

The Coalition for Compassionate Care of California is proud to announce the winners of the 2019 Compassionate Care Leadership Awards, including the new Lori Butterworth & Devon Dabbs Award for Pediatric Palliative Care Leadership. These awards recognize individuals and organizations that are changing the way we care for people who are seriously ill or approaching the end of life.

**Compassionate Care Leadership Award | Individual**

**Torrie Fields, MPH**  
Blue Shield of California

Torrie Fields has made immeasurable contributions to the effort to increase access to palliative care. As Senior Program Manager of Palliative Care for Blue Shield of California, Torrie has worked tirelessly to increase patient access to palliative care. As a measure of her success, Blue Shield now offers palliative care services to members in all 58 California counties.

Torrie’s efforts to expand access to palliative care extend beyond Blue Shield and its members. She acts as a consultant and curriculum developer for The Center to Advance Palliative Care and California State University Palliative Care Institute, and travels the country as a respected speaker on palliative care and health policy. She is also a key member of a national multi-payer workgroups that share learnings and help overcome barriers to make home-based palliative care a reality.

**Compassionate Care Leadership Award | Organization**

**Partnership HealthPlan of California**

As a Medicaid managed care health plan that serves approximately 550,000 members in 14 Northern California counties, Partnership HealthPlan of California (PHC) is a recognized leader in implementing community-based palliative care in California. PHC began piloting its community-based palliative care program, Partners in Palliative Care, in 2015. Based on the pilot’s success, PHC extended the benefit to several counties well ahead of the January 2018 start date of the state-mandated benefit under SB 1004. PHC has developed a network capable of providing palliative care services in each of the counties it serves and expanded its eligibility criteria beyond the state required diagnoses.

PHC also has also taken a lead in supporting advance care planning efforts. It has offered annual ACP trainings to its provider network and provided grant funding to support four new ACP community coalitions in Humboldt, Lake, Siskiyou, and Yolo counties. In 2017, PHC implemented an annual week-long event to promote National Health Care Decision Day among employees of the health plan.

**The Lori Butterworth & Devon Dabbs Award for Pediatric Palliative Care Leadership**

**David Sine, MD**  
Kaweah Delta Hospice, Visalia; Hinds Pediatric Hospice, Fresno; and Valley Children’s Hospice, Madera

Dr. David Sine is a recognized leader in pediatric palliative care. Through his work, Dr. Sine provides care to hundreds of seriously-ill children and their families. He specializes in caring for children with very complex medical issues and difficult diagnoses. He dedicates time for each patient and their family to ensure the best plan of care is set in place and each child can live their life with dignity.

From taking after-hours phone calls to making in-home visits offer support to the patient and family at the end of life, Dr. Sine seemingly has no limits when it comes to his commitment to his patients and their families. To further support pediatric patients and their families, Dr. Sine created the non-profit program Trillium Kids, which provides financial grants to families of children with illness, special needs, palliative or hospice care. Since 2005, Trillium Kids has raised and donated more than $40,000 dollars, providing a positive impact to more than 360 children and families.

He is a true pioneer in pediatric palliative care. With over 20 years of pediatric palliative care and hospice experience, he has a wealth of knowledge that cannot be duplicated and a passion which inspires others.

Leadership Awards
Lunch Celebration
Tuesday, April 9, 11:45 am-12:50 pm

Share your Summit 2019 experience. Tweet using #CCCSUMMIT19
Significant gaps exist between cancer patients and their doctors – gaps in communication, information, empathy and understanding. To address these gaps and support patients during their cancer journey, Dr. Cordovano founded Enlightening Results, a private, personalized patient advocacy service which specializes in the cancer arena. She is a champion for palliative care, and wants to see it be incorporated earlier in cancer treatment planning paradigms. Dr. Cordovano is a member of the Alliance of Professional Health Advocates (APhA), the Society for Participatory Medicine (SPM), Health 2.0 NYC, and an ambassador for Citizen Health.

Sharon retired from a long career in the corporate world in 2014 to care for her mother full time. When Sharon’s husband was subsequently diagnosed with frontotemporal degeneration and she couldn’t find the resources or support she needed to best care for him, she had to create her own resources. Helping those recently diagnosed with early onset dementia and their caregivers has become a mission that is particularly close to Sharon’s heart. Sharon firmly believes that the palliative care services her husband has received since his diagnosis have lessened her stress and enhanced her husband’s life. She has shared her experiences as a care partner speaker at the NIH 2017 Research Summit on Dementia Care and Services, as well as at national caregiver conferences. She also facilitates a local support group and an online chat for care partners, and produces a monthly podcast with a dementia expert to give families much needed information.

Mary lives with chronic Pseudomonas Aeruginosa, a bacterium she acquired during a lifesaving hospital procedure. Pseudomonas is considered a “superbug” and resistant to antibiotics. She is on lifetime antibiotics to keep the bacteria out of her bloodstream and contained on the biofilm of her aortic graft and valve replacement. She is passionate about palliative care – it has helped Mary endure 98 x-rays, 20 CT scans, 14 ECHOs, heart failure due to the septic shock, and 6 rehospitalizations so far. She has also seen palliative care help her husband and others who are close to her. Mary lives in North Carolina with her husband, a dog and two cats.

Shelly’s experience as caregiver for her brother during his battle with cancer – during which palliative care services were never offered – activated her as a palliative care champion. For months, she questioned daily whether she was doing the right thing for her brother. She wonders now what his life and death would have been like if he and their family had access to palliative care services when they needed them. Shelly became a volunteer with the American Cancer Society Cancer Action Network (ACS-CAN) in 2009. She volunteers at Relay for Life events and has held numerous lead positions within the organization. Shelly has attended ACS-CAN State Lobby Day in Sacramento for many years, as well as National Lobby Day in Washington, DC, for the last 3 years. She uses her story to convince policy makers to pass beneficial legislation.

As a dually board-certified Clinical Healthcare Chaplain who has experienced two cancer events, chronic illness, and severe injury, as well as caring for family members through their illness and dying processes, Selene has a deep understanding of the unique challenges and opportunities that people with serious, chronic, life-limiting illness or injury face. She is specially attuned to psycho-social-spiritual needs and their potential impact on individuals, their care partners, and healthcare teams. Selene’s mission is to educate, encourage and empower members of her community to explore ‘how to live fully when we realize we are going to die.’
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A complete directory of the CCCC staff is available at CoalitionCCC.org.
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